

Friends and Family Comments

June

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Positive comments

'Friendly and efficient.'

'I feel that the practice is very professional and I have always received great service.'

'I have never had a bad experience when visiting the doctors surgery. The doctors are all very pleasant and I feel like I am in safe hands.'

'Because you are always reliable.'

'Awesome and quick service with a smile.'

Areas for development

'Many times I try to make an appointment without success.'

'I have sometimes found some of the receptionists, not all, are not as discreet as they could be at the desk.'

'No cohesion between Reception, Doctors and Nurses resulting in long waiting for appointments.'