



## SystemOnline at Dunelm Medical Practice

### About SystemOnline

SystemOnline is an online service which allows you to do things like booking appointments and ordering repeat prescriptions at a time convenient to you.

SystemOnline is also available as an app, which can be used on Apple devices (iPhones and iPads) and on Android devices (mobile phones and tablets). The app can be downloaded for free from the Apple App Store and from the Google Play Store. Simply click the relevant logo on the SystemOnline Login page.

**Note:** SystemOnline is only available from within the UK. You cannot access SystemOnline from abroad.

### Registering to use SystemOnline

To use the SystemOnline service you will need to request a SystemOnline username and password at the reception desk after your patient registration process is complete. You cannot register for this service online because the practice needs to verify your identity.

Make sure you have some form of proof with you, for example a passport or photo driving licence.

Once you have registered at your GP practice, they will give you a SystemOnline username and password. Using this information you will be able to log onto the website provided and access services such as booking appointments and requesting Repeat Medication